IOWA DEPARTMENT OF EDUCATION GUIDANCE



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School-Based Enterprises

A robust school-based enterprise includes classroom learning around essential business functions and application into the school-based enterprise. The course associated with preparing and housing the school-based enterprise needs to include standards in operations, product service management, pricing, distribution channel management, and promotion if in order to meet the work-based learning indicator for Perkins V. More information on classroom modules for educators to prepare students on the standards below can be found on MBA Research's Website including how to develop your school-based enterprise. *The modules on MBA Research are free to lowa educators because lowa is a member state.

When running the school-based enterprise, efforts should be made to replicate the business environment as much as possible for students to build employability skills and understand necessary operational practices for a successful business. Programs should consider assigning responsibilities and providing rotational opportunities to ensure all students receive opportunities to develop employability skills.

To register a district's school-based enterprise for the Perkins V work-based learning indicator, complete the annual application.

Detailed School-Based Enterprise Standards

1. Operations

- a. **Follow instructions for use of equipment, tools, and machinery.** Example: Are instructions for equipment (food heating stations, POS systems, other examples) conveniently displayed? For virtual SBEs/websites, are there instruction manuals for employees to reference when updating the site? Explain why proper adherence to equipment instructions is important. *MBA Research Performance Indicator: Follow instructions for use of equipment, tools, and machinery (OP:006) (PQ)*
- b. **Describe health and safety regulations in business.** Example: Describe the health and safety regulations (federal/state/district food safety guidelines, fire escape routes, or other examples) followed by your SBE. MBA Research Performance Indicator: Describe health and safety regulations in business (OP:004) (PQ)
- c. **Explain routine security precautions.** Example: Describe measures routinely taken to ensure overall security in your SBE. (Lock up merchandise, lock doors when not in use, count cash after hours, site encryption for online stores/virtual SBEs, or other examples.) *MBA Research Performance Indicator: Explain routine security precautions (OP:013) (CS)*

2. Product Service Management

a. Identify components of a retail image. Example: How do customers view your SBE? (As a community-oriented, service-oriented, or price-oriented business?) What aspects of your business contribute to how customers view it? MBA Research Performance Indicator: Identify components of a retail image (PM:243) (SP)

Iowa Department of Education guidance should be viewed as advisory unless it's specifically authorized by state statute, according to Iowa Code section 256.9A. This does not apply to administrative rules, declaratory orders, or materials required by federal law or courts.

- b. **Choose vendors.** Example: What questions do you ask when considering new vendors for your store? What questions do you ask when considering new merchandise? *MBA Research Performance Indicator: Choose vendors (PM:263) (SP)*
- c. **Plan merchandise assortment** (e.g., styling, sizes, quantities, colors). Example: What are your product lines? What mix of brands do you carry? How did you decide what products to offer? Describe the width and depth of your various product lines. *MBA Research Performance Indicator: Plan merchandise assortment* (e.g., styling, sizes, quantities, colors) (PM:254) (SP)
- d. **Determine stock turnover.** Example: What is the average turnover for your different product lines? How do you avoid overstocking, and, conversely, inadequate inventory levels? *MBA Research Performance Indicator: Determine stock turnover (PM:224) (SP)*
- e. Plan reductions (e.g., anticipated markdowns, employee/other discounts, stock shortages). Example: When and why does your merchandise go on sale? Do you offer discounts? Have you seen a correlation between markdowns and quicker inventory turnover? Explain. MBA Research Performance Indicator: Plan reductions (e.g., anticipated markdowns, employee/other discounts, stock shortages) (PM:063) (SP)

3. Pricing

- a. **Determine cost of product** (breakeven, ROI, markup). Example: Discuss break even point, ROI, and markup for a specific product within your store. Provide numbers in addition to written explanations. MBA Research Performance Indicator: Determine cost of product (breakeven, ROI, markup) (PI:019) (MN)
- b. **Describe pricing strategies.** Example: Describe the various pricing strategies and explain how you implement them in your school store. Do you have seasonal pricing strategies? How do they impact sales? *MBA Research Performance Indicator: Describe pricing strategies (PI:045) (MN)*
- c. **Evaluate pricing decisions.** Example: Describe the effectiveness of the pricing strategy implemented for a specific product in your store. Do you feel that you maximize your opportunity for profitability or would you have done something differently? *MBA Research Performance Indicator: Evaluate pricing decisions (PI:057) (MN)*

4. Distribution Channel Management

- a. **Explain the relationship between customer service and distribution.** Example: Discuss how timing of orders, stock rotation, and availability of product ultimately affects your SBE's ability to provide customers with goods for purchase. *MBA Research Performance Indicator: Explain the relationship between customer service and distribution (OP:523) (CS)*
- b. **Explain the receiving process.** Example: Describe how you handle the receipt of new merchandise. *MBA Research Performance Indicator: Explain the receiving process (OP:384) (CS)*
- c. **Complete inventory counts.** Example: Describe how your SBE conducts inventory (physical, perpetual, a combination of the two) and how often it does so. *MBA Research Performance Indicator: Complete inventory counts (OP:409) (CS)*

d. **Determine inventory shrinkage.** Example: Account for loss of inventory due to shrinkage (damage, theft, sample product). How does shrinkage affect your store's bottom line? *MBA Research Performance Indicator: Determine inventory shrinkage (OP:415) (SP)*

5. Promotion

- a. **Plan promotional strategy.** Example: What are your promotional objectives for the year? What is your promotional budget for the year? How do you incorporate the promotional mix? *MBA Research Performance Indicator: Plan promotional strategy (PR:343) (MN)*
- b. **Explain the use of visual merchandising in retailing.** Example: How does the way products are displayed encourage or discourage customers to purchase them? *MBA Research Performance Indicator: Explain the use of visual merchandising in retailing (PR:023) (CS)*
- c. **Use cross-merchandising techniques.** Example: How do you promote products from different categories to build sales? *MBA Research Performance Indicator: Use cross-merchandising techniques (PR:358) (SP)*
- d. **Plan special events.** Example: Describe a special event that your SBE planned and the resulting impact it had on your business. *MBA Research Performance Indicator: Plan special events* (PR:360) (SP)
- e. **Measure success of promotional efforts.** Example: Provide an example of how you evaluated the effectiveness of a promotional strategy used by your SBE. *MBA Research Performance Indicator: Measure success of promotional efforts (PR:339) (MN)*